Minutes of the meeting chaired by Chief Secretary, Government of Haryana with officials from Health Department and Ayushman Bharat Haryana Health Protection Authority along with representatives of Indian Medical Association (Haryana Chapter) regarding the suspension of Ayushman Work call by Ayushman Empanelled private hospitals in Haryana

Date: 25.08.2025

Venue: Main Committee Room, 4th Floor, Haryana Civil Secretariat

Chaired by: Chief Secretary, Haryana

The following persons attended the meeting.

1. Government Officials:

- a. Chief Secretary, Haryana (Chairperson)
- b. ACS Health, Haryana
- c. CEO, Ayushman Bharat Haryana Health Protection Authority (AB-HHPA)
- d. MD, National Health Mission (NHM)
- e. Staff of AB-HHPA
- 2. Representatives of Indian Medical Association, Haryana Chapter

The meeting started with detailed discussion on demands raised by IMA Haryana regarding delayed payments in AB-HHPA and suspension of Ayushman Work call given by IMA Haryana. Detailed discussions were held regarding the concerns raised by IMA representatives about delayed payments and operational issues under the Ayushman Bharat scheme. IMA representatives presented their demands covering payment delays, pending claims, deductions, package rate revisions, and various administrative issues affecting empanelled hospitals. CEO AB-HHPA provided comprehensive responses to each demand, highlighting current status of payments, recent releases, budget allocations, and ongoing measures to address the concerns. Thereafter, the following decisions were taken: ---

1. Payment Timeline Adherence: CEO AB-HHPA was directed to ensure that all payments are made within 30 days and claims are processed in a timely manner. A period of 15 days was given to implement this system, after which these timelines must be consistently maintained.

[Action by: CEO, AB-HHPA]

- 2. Central Government References. For demands related to:
 - a. Revision/enhancement of Package Rates with inflation adjustment
 - b. TMS 1.0 pending issues
 - c. CAPF (Central Armed Police Forces) payments
 - d. Other states' payment issues
 - e. Green channel payment implementation

References may be made to the Government of India for necessary approvals and implementation.

[Action by: CEO, AB-HHPA]

3. Delayed Payment Interest Examination: Regarding the delayed payment interest provisions as per MoU, CEO AB-HHPA shall examine the matter thoroughly and obtain concurrence and approval from the Finance Department as per MoU before proceeding further in this matter.

[Action by: CEO, AB-HHPA in coordination with Finance Department]

- 4. **Ongoing Resolution Measures.** The following ongoing measures were acknowledged and to be continued:
 - a. Processing of 400+ corrected cases received from NHA backend
 - b. Sharing of corrected case lists with concerned hospitals
 - c. Priority review of NABH incentive applications through HEM 2.0 portal
 - d. Maintenance of dedicated helpline for empanelled hospitals

[Action by: CEO, AB-HHPA and concerned officials]

5. Resolution of pendency in S.A.F.U. It was desired in the meeting that the cases that are pending in the State Anti-Fraud Unit at the AB HHPA office may be processed at the earliest. Further, the hospitals may be timely informed about fraud activities detected by means of Show Cause Notice and graded action taken before process the action regarding de-empanelment is taken.

[Action by: CEO, AB-HHPAS]

6. Issues pertaining to the district authorities. The Deputy Commissioners of all districts were directed to remain more vigilant, carefully and fairly while deciding cases under their chairpersonship for the District-Level Grievances redressal Committee under PM JAY and Chirayu schemes, and hold such meetings regularly.

[Action by: all Deputy Commissioners]

7. Withdrawal of Show Cause/ Suspension Notices: Show cause/suspension notices issued to empanelled hospitals solely for the reason of non-entertaining of patients during the period from 07.08.2025 to 25.08.2025 will be withdrawn by AB-HHPA as per departmental procedures only after withdrawal of current call of Ayushman Suspension Work by IMA, Haryana..

[Action by: CEO, AB-HHPA]

8. Regarding deductions and erroneous claims: Efforts will be made to reduce queries and deductions as far as possible. Repeated trainings from TMS and SAFU will be conducted area wise so as to smoothen the process of claim filing and processing. [Action by: CEO, AB-HHPA]

The meeting concluded with assurance from the government side to address the legitimate concerns of IMA representatives while ensuring compliance with established guidelines and procedures. The strike call period (07.08.2025 to 25.08.2025) situation was discussed, and efforts were made to find mutually acceptable solutions within the regulatory framework.

The CEO AB-HHPA was directed to regularly review the progress on action points at her level, every 15 days.

The meeting ended with thanks to all present and next meeting under the Chairmanship of Worthy Chief Secretary Haryana has been tentatively scheduled on 15.10.2025.

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